**Stocking Associate**

**Crossroads Market Core Values**

Our core values are for you to use in challenges that you may meet. These values help create a purpose, improve team cohesion, and create a sense of commitment in the workplace. When you join the Crossroads Family you are committing to upholding the values listed below.

Community: Proud to be local.

Respect: Guests, coworkers, and store property.

Open-Minded: Open to change and suggestions, constructive criticism is not a personal attack.

Strength: Work as a team, there is strength in numbers.

Servant Leadership: Help coworkers become their best self.

Resilient: Overcome quickly from difficulties.

Ownership: Take initiative to bring a positive result.

Accountable: Accept responsibility for your actions, performance, and behaviors.

Dependable: Be reliable for your coworkers.

Smile: Focus on the small wins, they matter too.

**Position Description and Essential Functions**

Stockers are expected to supply outstanding support for the store operations and excellent customer service to our guests. This position is expected to display exceptional customer service, doing what he/she can do to make every guests’ visit a welcoming, helpful, and convenient experience.

**Job Requirements**

* Uphold core values & non negotiables every shift.
* Ensure proper product rotation and quality; Be certain that the general grocery, frozen, and dairy departments are well stocked
* Ensure proper product facing when stocking and as you move about the store
* Familiarity with products and their location within the store
* Assist with receiving, storing, and stocking of products
* Assist in creating, building, and maintaining product displays
* Conduct price checks for cashiers as needed
* Assist in the prompt cleanup of spills
* Provide backup help to cashiers, promptly and quickly, as needed

**Non-essential Job Requirements**

* Provide excellent guest service
* Handle all guest complaints in an appropriate, timely, and documented (if required) manner

*Reports to Center Store Manager*

\* The above list is not an all-inclusive list of duties and/or requirements.  You will be expected to perform various tasks as required by the customer.  As business goals changes, so too may the duties. \*

**Advancement Opportunities**

Opportunity to advance to a level 1 & 2 associate will be presented once the above tasks have been mastered. A level 2 associate has added duties while being cross trained in another department. A Level 1 associate is a trainer to new hires, wages are broken down accordingly to associate levels within the positions.