**Barista**

**Position Description and Essential Functions**

A Barista’s duties are performed primarily in the Cafe department. Work includes walking, standing for prolonged periods, and lifting cafe products weighing up to 50 pounds. Duties also include frequent interaction with customers and associates.

**Job Requirements**

* Acknowledge and greet every guest within ten tiles of you, anywhere in the store. Ask if you can be of any help to them.
* Maintaining Crossroads Market high standards for product freshness and sanitation
* Dynamically selling product by providing customers with information needed to make product-related decisions
* Ensure proper product rotation and quality; be certain that the general produce department is well stocked
* Ensure proper product facing when stocking and as you move about the store
* Familiarity with products and their location within the store
* Assist with receiving, storing, and stocking of products
* Assist in creating, building, and maintaining product displays
* Conduct price checks as needed
* Assist in the prompt cleanup of spills
* Scan items quickly, safely, efficiently, and accurately
* Accurately tender transactions

Preparing special orders

* Operating cash registers, coffee and espresso equipment and deli/food prep equipment
* Abide by all local and state laws regarding alcohol sales
* Acknowledge and welcome every guest as they enter the store; acknowledge and thank every guest within ten feet as they depart the store
* Bag groceries properly, neatly, and quickly
* Assist in maintaining store shelves by cleaning and facing products forward
* Sweep and mop floors; General housekeeping duties, as assigned
* Return shopbacks and other products to their proper location
* Assist fellow employees with projects, as requested
* 18 years of age or older

**Non-essential Job Requirements**

* Provide excellent guest service
* Handle all guest complaints in an appropriate, timely, and documented (if required) manner
* Ability to work independently

Reports to General Manager

\* The above list is not an all-inclusive list of duties and/or requirements.  You will be expected to perform various tasks as required by the customer.  As business objectives changes, so too may the duties.