

Job Description



Deli Clerk

Position Description and Essential Functions

Under general supervision performs a variety of customer service functions, including greeting and responding to their questions providing them with information about products. Maintains Crossroads Market high standards for product freshness and sanitation. Dynamically sells product by providing customers with information needed to make product-related decisions

Job Requirements

- Selecting and packaging products ordered by customers
- Filling, maintaining and rotating products and displays
- Preparing special orders and party trays
- Operating cash registers, meat and cheese slicers, oven, fryer, microwave, cutting tools, scale and other Deli equipment
- Acknowledge and greet every guest within ten tiles of you, anywhere in the store. Ask if you can be of any help to them.
- Ensure proper product rotation and quality; be certain that the general deli department is well stocked
- Ensure proper product facing when stocking and as you move about the store
- Familiarity with products and their location within the store
- Assist with receiving, storing, and stocking of products
- Assist in creating, building, and maintaining product displays
- Conduct price checks for cashiers as needed
- Assist in the prompt cleanup of spills
- Minimum of 18 years of age
- Work includes walking, standing for prolonged periods, and lifting products weighing up to 50 pounds
- Other duties as may be assigned

Non-essential Job Requirements

- Provide excellent guest service
- Handle all guest complaints in an appropriate, timely, and documented (if required) manner
- Ability to work independently

Reports to Deli/Café Manager

* The above list is not an all-inclusive list of duties and/or requirements. You will be expected to perform various tasks as required by the customer. As business objectives changes, so too may the duties.