



## Deli Clerk

**Reports to:** Deli / Catering / Store Manager

**Date:** April 2017

### **JOB DESCRIPTION** Summary/Objective:

Under general supervision performs a variety of customer service functions, including greeting and responding to their questions providing them with information about products.

Maintaining Crossroads Market high standards for product freshness and sanitation

Dynamically selling product by providing customers with information needed to make product-related decisions

### **Essential Functions**

Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions

Selecting and packaging products ordered by customers

Filling, maintaining and rotating products and displays

Preparing special orders and party trays

Operating cash registers, meat and cheese slicers, oven, fryer, microwave, cutting tools, scale and other Deli equipment

Assisting in other duties, as assigned

### **Qualifications**

#### **Required: The required qualifications are as follows:**

18 years of age or older

able to deliver friendly, courteous, prompt customer service

able to read, write and perform simple math problems

able to interpret, understand and follow instructions and solve problems

#### **Preferred: The preferred qualifications are as follows:**

food preparation experience

able to work well with others as a team member

A passion for serving people

**Work Conditions-** A Deli Clerk's duties are performed primarily in the Deli department. Work includes walking, standing for prolonged periods, and lifting deli products weighing up to 50 pounds. Duties also include frequent interaction with customers and associates.

### **Other Duties**

Please note this job description is not designed to cover or contain a comprehensive listing of activities, duties or responsibilities that are required of the employee for this job. Duties, responsibilities and activities may change at any time with or without notice.